



RECEIVED

BellSouth Telecommunications, Inc.
Suite 2104
333 Commerce Street
Nashville, TN 37201-3300

2003 MAY -7 PM 4:00

T.R.A. DOCKET ROOM

Charles L. Howorth, Jr.
Regulatory Vice President

615 214-6520
Fax 615 214-8858

May 7, 2003

Chairman Sara Kyle
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, Tennessee

RE: Customer Notice Letter, TRA No. 00-00702

Dear Chairman Kyle:

This is in response to the Initial Order of the Hearing Officer in TRA Docket No. 00-00702, issued September 13, 2002, and action taken by the Authority during the Directors' Conference on April 24, 2003.

In compliance with that Initial Order, BellSouth is submitting copies of the customer notice letters that have been sent to all customers with special contracts which were addressed during the Authority's April 24, 2003 Conference.

Copies are also being provided to the counsel of record in this proceeding. Please contact Paul Stinson at 214-3839 if there are any questions.

Paul Stinson for

Attachments



BellSouth Telecommunications, Inc. Tel 615 214-3839
Suite 2106 Fax 615 214-8867
333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Sony/ATV Music Publishing, LLC
8 Music Sq West
Nashville, TN 37203

Re: Contract Service Arrangement No. TN03-1993-00
TRA No. 03-00220

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-1993-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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1. If your CSA is approved, no further action will be taken, and you will continue to receive the benefits of the agreement;
2. If the CSA is denied, then you will be notified that the agreement and the associated discounts will cease at that time. Please note, however, that none of the discounts you have already received will be subject to refund;
3. If the CSA is modified or changed, you will be notified of these changes and have the option to either
 - A. continue the agreement under the changes ordered by the TRA; or
 - B. terminate the CSA; such termination, however, will not trigger the termination liability charges set forth in the agreement.

Sony/ATV Music Publishing, LLC

03-00220

Page 2

No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

In the event that you have questions regarding the foregoing, please contact your BellSouth Account Team.

Paul Stinson

cc: BellSouth Account Team
Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Porcelain Industries, Inc.
20 Sanker Road
Dickson, TN 37055

Re: Contract Service Arrangement No. TN03-1463-00
TRA No. 03-00221

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-1463-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Porcelain Industries, Inc.

03-00221

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No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

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Paul Stinson

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Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

First Financial of Tennessee
913 Congress Pkwy Ste 200
Athens, TN 37303

Re: Contract Service Arrangement No. TN03-2053-00
TRA No. 03-00222

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-2053-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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First Financial of Tennessee

03-00222

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Paul Stinson

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Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

American Yeast Sales, Inc.
4000 Air Park CV Ste 1
Memphis, TN 38118

Re: Contract Service Arrangement No. TN03-2158-00
TRA No. 03-00223

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-2158-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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American Yeast Sales, Inc.

03-00223

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Paul Stinson

cc: BellSouth Account Team
Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

John H Schaad Lumber
2625 Western Ave
Knoxville, TN 37921

Re: Contract Service Arrangement No. TN03-2318-00
TRA No. 03-00224

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-2318-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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John H Schaad Lumber
03-00224
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Tennessee Regulatory Authority



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Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Medical Construction Group
4633 Trousdale Dr
Nashville, TN 37204

Re: Contract Service Arrangement No. TN03-2321-00
TRA No. 03-00225

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-2321-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Medical Construction Group
03-00225
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Paul Stinson

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Tennessee Regulatory Authority



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Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Banksouth Mortgage
6401 Poplar Ave Ste 214
Memphis, TN 38119

Re: Contract Service Arrangement No. TN03-2509-00
TRA No. 03-00226

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-2509-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Banksource Mortgage

03-00226

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Tennessee Regulatory Authority



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Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Kmart
3100 West Big Beaver Rd
Troy, MI 48084

Re: Contract Service Arrangement No. GA99-4559-00
TRA No. 03-00227

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. GA99-4559-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Kmart
03-00227
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Paul Stinson

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Tennessee Regulatory Authority



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Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Union Planters Bank
7130 Goodlett Farms Blvd.
Cordova, TN 38018

Re: Contract Service Arrangement No. TN02-N985-01
TRA No. 03-00233

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-N985-01 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson

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Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Colonial Bancgroup
2002 Inerstate Park Dr, Suite 303
Montgomery, AL 36109

Re: Contract Service Arrangement No. AL00-0389-00
TRA No. 03-00237

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. AL00-0389-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Colonial Bancgroup

03-00237

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Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Wilson County Board of Education
1320 West Main Street Ste 202
Franklin, TN 37064

Re: Contract Service Arrangement No. TN02-0738-10
TRA No. 03-00238

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-0738-10 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Wilson County Board of Education

03-00238

Page 2

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Paul Stinson

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Tennessee Regulatory Authority



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Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Shelby County Schools
160 S. Hollywood
Memphis, TN 38112

Re: Contract Service Arrangement No. TN00-9596-00
TRA No. 03-00234

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN00-9596-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Shelby County Schools
03-00234
Page 2

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Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Shelby County Schools
160 S. Hollywood
Memphis, TN 38112

Re: Contract Service Arrangement No. TN00-9887-00
TRA No. 03-00236

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN00-9887-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Shelby County Schools
160 S. Hollywood
Memphis, TN 38112

Re: Contract Service Arrangement No. TN00-9888-00
TRA No. 03-00235

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN00-9888-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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3. If the CSA is modified or changed, you will be notified of these changes and have the option to either
 - A. continue the agreement under the changes ordered by the TRA; or
 - B. terminate the CSA; such termination, however, will not trigger the termination liability charges set forth in the agreement.

Shelby County Schools

03-00235

Page 2

No specific date has been set by the TRA for future action on your CSA. However, we believe the TRA intends to proceed promptly to determine the appropriate action. Please note that any actions by the TRA will only affect discounts and terms of your CSA with respect to services provided within the state of Tennessee. Action by the TRA will not affect the discounts or terms of your CSA with respect to services provided by BellSouth in other states.

In the event that you have questions regarding the foregoing, please contact your BellSouth Account Team.

Paul Stinson

cc: BellSouth Account Team
Tennessee Regulatory Authority



BellSouth Telecommunications, Inc. Tel 615 214-3839
Suite 2106 Fax 615 214-8867
333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Norandal USA Inc
801 Crescent Centre Dr.
Franklin, TN 37064

Re: Contract Service Arrangement No. TN03-1525-00
TRA No. 03-00239

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-1525-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Norandal USA Inc
03-00239
Page 2

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Paul Stinson

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Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Walmart
Director - Telecommunications
702 Southwest 8th St.
Bentonville, AR 72716

Re: Contract Service Arrangement No. TN99-4875-00
TRA No. 03-00246

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN99-4875-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Walmart
03-00246
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Paul Stinson

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Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

UBS Paine Webber, Inc.
3325 Perimeter Hill Dr.
Nashville, TN 37211

Re: Contract Service Arrangement No. TN03-2431-00
TRA No. 03-00247

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-2431-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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UBS Paine Webber, Inc.

03-00247

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Paul Stinson

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Tennessee Regulatory Authority



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Suite 2106 Fax 615 214-8867
333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Reaches
302 West Central Ave
LaFollette, TN 37766

Re: Contract Service Arrangement No. TN02-Q963-00
TRA No. 03-00248

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-Q963-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Reaches
03-00248
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Paul Stinson

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Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Florida Internet Service Providers Assoc
1045 E. Atlantic Ave
Delray Beach, FL 34383

Re: Contract Service Arrangement No. TN01-A213-00
TRA No. 03-00249

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN01-A213-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Stinson

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Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Partners in Business
113 Seaboard Lane
Franklin, TN 37067

Re: Contract Service Arrangement No. TN03-2346-01
TRA No. 03-00250

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-2346-01 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Partners in Business

03-00250

Page 2

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Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Hendrick Automotive
6000 Monroe Rd. Ste 100
Charlotte, NC 28105

Re: Contract Service Arrangement No. NC00-A848-00
TRA No. 03-00251

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. NC00-A848-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Hendrick Automotive
03-00251
Page 2

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Paul Stinson

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Tennessee Regulatory Authority



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333 Commerce Street
Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

D and V Distributing
5608 Middlebrook Pke NW
Knoxville, TN 37921

Re: Contract Service Arrangement No. TN03-1573-00
TRA No. 03-00252

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-1573-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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D and V Distributing
03-00252
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Paul Stinson

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Tennessee Regulatory Authority



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Nashville, Tennessee 37201-3300 paul.stinson@bellsouth.com

Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Madison Armored Cars
1650 Elm Hill Pike Ste II
Nashville, TN 37210

Re: Contract Service Arrangement No. TN03-1778-00
TRA No. 03-00253

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-1778-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Madison Armored Cars
03-00253
Page 2

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Tennessee Regulatory Authority



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Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Brownsville Auto Group
1330 Dupree Ave. N.
Brownsville, TN 38012

Re: Contract Service Arrangement No. TN02-F961-00
TRA No. 03-00254

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN02-F961-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Brownsville Auto Group
03-00254
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Paul Stinson, P.E.
Manager
Regulatory

May 6, 2003

Asurion
5040 Linbar Drive
Nashville, TN 37211

Re: Contract Service Arrangement No. TN03-2122-00
TRA No. 03-00257

Dear Customer:

Please be advised that BellSouth has submitted Contract Service Arrangement No. TN03-2122-00 to the Tennessee Regulatory Authority ("TRA") for review and approval, with respect to the services provided within the state of Tennessee. We have urged, and the TRA has agreed, to allow this Contract Service Arrangement ("CSA") to become effective in Tennessee, subject to further review. This means that you will immediately begin receiving the discounts set forth in that arrangement, which has been a concern for all of us. The TRA, however, has reserved the right to review the CSA at a later date, and at that time, may decide to approve or deny approval of the CSA, or to require alterations to the CSA.

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Paul Simon

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Tennessee Regulatory Authority